



LAW ENFORCEMENT INFORMATION MEMO19-08
SUBJECT: Request for Insurance Information
Memo Date: March 25, 2019

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Purpose

To provide information to law enforcement agencies regarding new procedures for requesting vehicle insurance information.

Background

The Justice and Government Liaison Branch currently provides vehicle insurance information to law enforcement personnel via email at jaglaw@dmv.ca.gov.

New Information

Beginning April 2, 2019, the Information Services Branch Information Release Unit will provide vehicle insurance information to law enforcement personnel. Law enforcement personnel may call Monday through Friday, 7:30 a.m. to 10 p.m. (excluding holidays), at 916-657-7590 or 916-657-7827. A representative will provide vehicle insurance information verbally over the phone and certified documents may be mailed upon request. A valid requester code, vehicle license plate or vehicle identification number, reason for request, and the incident date must be provided.

Contact

Questions regarding the information contained in this memo or changes to the email distribution list may be directed to the Justice and Government Liaison Branch at (916) 657-7732 or via email at jaglaw@dmv.ca.gov.

A handwritten signature in blue ink that reads "S. Huestis".

SONIA HUESTIS
Deputy Director
Communication Programs Division
